

APPEALS SERVICE FOR CLAMPING & TOW-AWAY OPERATIONS

Galway City Council operates a Tow-away Service and a Clamping Service as traffic management measures to deter illegal parking, which restricts traffic movement, endangers public safety, restricts pedestrian and disabled access and causes congestion.

A private Contractor has been appointed by Galway City Council to operate the Vehicle Immobilisation (Clamping) Service.

PROCEDURE FOR THE PROCESSING OF COMPLAINTS, REPRESENTATIONS AND APPEALS

To make an appeal regarding a parking fine or the clamping or towing of your vehicle you should:

Write formally to the Traffic Department, Galway City Council, College Road, Galway. Please enclose any documentation which you feel may substantiate your case (photographs), details of road markings, etc., along with your parking ticket and a letter outlining your complaint.

Your complaint or representation will be acknowledged, treated confidentially and investigated thoroughly.

In the case of representations, you will receive a decision within one month.

GENERAL COMPLAINTS & ENQUIRIES

To make an enquiry or complaint concerning any aspect of the operation of parking enforcement you can

- Telephone the Traffic Department of Galway City Council on (091) 536400 or
- visit our website on www.galwaycity.ie.

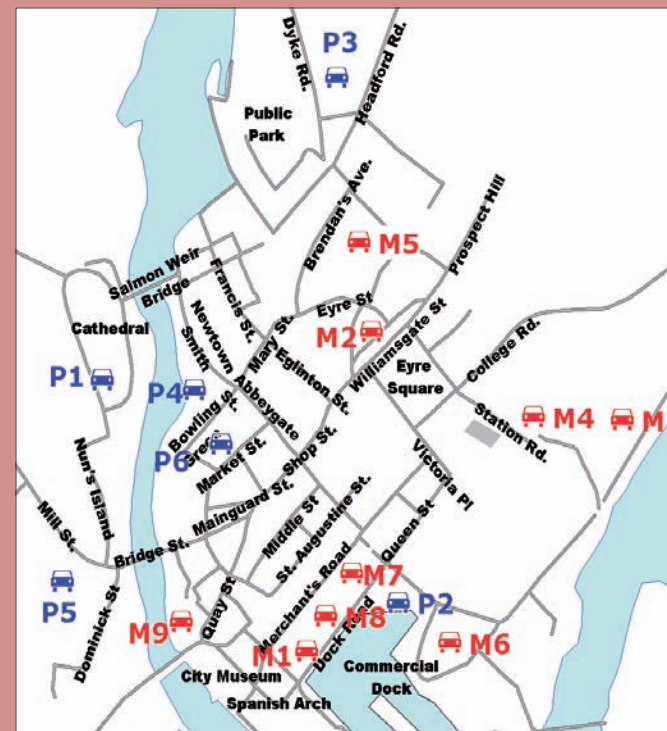
- All of the parking regulations are designed to make life in Galway City more pleasant, more orderly and more convenient for everyone. They are intended to help all road users by eliminating obstructions and reducing congestion, improving road safety and increasing the turnover of on-street parking spaces, and making the streets more accessible for all.

- Remember, it is the motorists' responsibility to ensure that they are complying with the regulations when they park their vehicle on the street or in a carpark.
- Whilst every effort has been made to ensure the accuracy of the information contained in this brochure at time of print it should be noted that all tariffs/times and other information is subject to change.

If you notice faulty/damaged traffic lights, signs or parking equipment or road surfaces please contact

- Telephone the Traffic Department of Galway City Council on (091) 536400 or
- visit our website on www.galwaycity.ie

- Park legally - avoid a ticket, clamp or tow-away.**



Name	Car Park Type	ID
Harbour	Multistorey Carpark	M1
Eyre Square Centre	Multistorey Carpark	M2
Radisson Hotel	Multistorey Carpark	M3
Fairgreen House	Multistorey Carpark	M4
Corrib Centre	Multistorey Carpark	M5
Harbour Hotel	Multistorey Carpark	M6
Merchant's Road	Multistorey Carpark	M7
Hynes Yard	Multistorey Carpark	M8
Jury's Hotel	Multistorey Carpark	M9
Gaol Rd/Cathedral	Pay/Surface Carpark	P1
Docks	Pay/Surface Carpark	P2
Dyke Road	Pay/Surface Carpark	P3
Bowling Green	Pay/Surface Carpark	P4
Mill St.	Pay/Surface Carpark	P5
Market St.	Pay/Surface Carpark	P6

PARK LEGALLY IN GALWAY CITY

English Version

Parking and Traffic Fines Information Leaflet

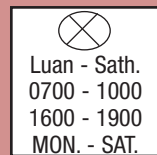


Galway City Council

Comhairle Cathrach na Gaillimhe
Galway City Council

PARKING RESTRICTIONS

CLEARWAYS/BUS LANES

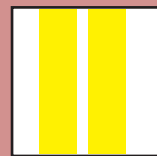


Luan - Sath.
0700 - 1000
1600 - 1900
MON. - SAT.



Luan-Domh.
24 HOURS
MON. - SUN.

No parking or stopping during hours indicated on time plate. Clearway restrictions **supersede** all other parking restrictions.

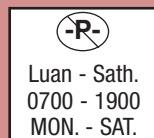
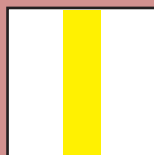


DOUBLE YELLOW LINES

No parking at any time except while **actively** loading/unloading for a maximum of 30 minutes.

SINGLE YELLOW LINES

No parking during hours indicated on the time plate, except while **actively** loading/unloading for a maximum of 30 minutes.



Luan - Sath.
0700 - 1900
MON. - SAT.

DISABLED PARKING BAYS

No parking at any time except where a valid disabled persons parking permit is displayed in the vehicle.



The person to whom the badge was issued must always accompany the vehicle when it is being parked.

PEDESTRIAN AREAS

A vehicle cannot be driven or parked in a pedestrian area during the period indicated on the time plate.



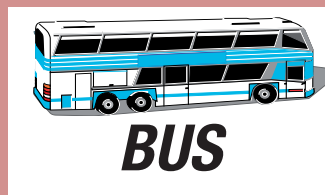
LOADING BAYS

No parking during hours indicated on the time plate. Only vehicles with a **goods tax disc** can use loading bays while actively loading/unloading for a maximum of 30 minutes.



TAXI RANKS/BUS STOPS

Parking is not allowed at any time.



OTHER PARKING RESTRICTIONS

It is illegal to park in a way which interferes with traffic flow or obstructs or endangers other road users, for example:

- On a footpath (either partly or wholly).
- Within 5 metres of a junction.
- Within 15 metres on the approach side or 5 metres on the other side of a pedestrian crossing or traffic lights.
- Obstructing any entrance for vehicles except with the occupier's consent.
- At a school entrance.
- On a grass margin or median strip.

PAY AND DISPLAY PARKING

PAY AND DISPLAY PARKING ON-STREET

'Pay and Display' is the system of parking used in the City. It requires a ticket, which is purchased from a Pay & Display Parking Ticket Machine, (to be properly and visibly displayed on the dashboard or kerbside window of the vehicle) for the duration of the stay.



Where Do You Use It

Areas in which parked vehicles must display a parking ticket are identified by the normal parking sign - the letter 'P' in a circle - and an information plate. Pay and Display parking operates Mondays to Saturdays inclusive, from 8.30 hrs. to 18.30 hrs. Maximum parking time is 2 hours.

A vehicle must be removed when the maximum time allowed for parking (2 hours) expires and it cannot be

parked again on the same street within an hour of its removal.

How To Use It

Pay & Display Parking Ticket Machines are located in close proximity to all Pay & Display parking areas. When you have deposited enough coins in the machine, you press the green button and a ticket is printed. The ticket is then placed, with the printed data visible, on the dashboard or kerb-side window of the vehicle. If the machine is out of order, call the number displayed on the machine for assistance.

- No change given.
- For Credit card payments please follow instructions on machine panel.



How Much Does It Cost

Minimum Stay	33 min.	€1.00
	1 Hr	€1.80
Maximum Stay	2 Hr	€3.60

Note: There is an Incremental charging rate for time durations between 33 minutes and 120 minutes.

- Galway Harbour Company Parking Tickets, which are valid, will be accepted as valid parking tickets in Galway City Council On-Street parking areas. A reciprocal arrangement allows for Galway City Council parking tickets to be valid on Galway Harbour Company Property.

On-street Pay and Display tickets are transferable between streets up to the valid duration on the ticket. Any remaining balance of time in respect of payments made before 18.30 hrs will be carried over to the following day (e.g. 1 hour payment at 18.00 hrs. will permit you to park until 09.00 hrs. the following morning). Similarly, payments made after the expiration of the paid parking hours i.e. after 18.30 hrs will be accepted as payment on the commencement of paid parking on the following day.

PAY AND DISPLAY PARKING OFF-STREET

Off-Street Long Term Car Parks

Dyke Road (P3) & Cathedral (P1) Car Parks:

8.30am-6.30pm Mon-Sat Inclusive

Daily Rate €3.50

Off-Street Short Term Car Parks

Bowling Green (P4), & Mill Street (P5) Car Parks:

8.30am-6.30pm Mon-Sat Inclusive Min. Stay 33 min. €1

€1.80 per hour/part of hour for the first 2 hours, after which the cost is €1.00 per hour/part of hour, to a maximum of €11.00 for the day. (See on site notices for more information). Car park tickets bought in a car park are specific to that car park and cannot be used in another car park or on the street.

Parking Fines

Parking Ticket fine	€40	€60
Clamp Release fee	€80	
Towed-Away Release fee	€165	
Additional Storage Fee of €30/Day		

(NOTE: In City Council car parks a reduced clamp release fee of €20.00 applies where you have overstayed by less than 1 hour).

You can pay by Cash, Credit Card or Lazer Card, Cheque with cheque guarantee card (Note: Business Cheques are not accepted).



MULTI STOREY PARKING

There are a number of Multi Storey car parks provided. Payment is made at the Automatic Pay Stations where there are parking attendants on duty.

Multi storey car parks are clearly sign posted throughout the city. Locations are indicated on the accompanying map.

