

**Comhairle Cathrach na Gaillimhe** Galway City Council

# Galway City Council Website Cookies Policy

Halla na Cathrach Bóthar an Choláiste Gaillimh H91 X4K8 City Hall College Road Galway H91 X4K8

# Introduction

This privacy policy sets out the way the Council will use cookies and personal data collected on its website. Galway City Council do not collect any personal data on customer on its website. It does collect Internet Protocol (IP) addresses. As this can be considered personal data, the Council has developed a cookies policy and to provide transparency and accountability to our customer.

## What Are Cookies

Cookies are small pieces of texts that are stored/saved on your device that contains data relating to the website you visited.

Under regulation 5(3)(a) of the E-privacy directive implemented by Statutory Instrument No. 336 of 2011, a person must provide consent to the use of cookies where the website stores information or gains access to information.

Where GCC is providing an information society service that has been requested by a customer, consent is not required to be obtained from the customer. This is set out at regulation 5(5) of S.I. 336 of 2011.

# Types of Cookies used by GCC

GCC uses two types of cookies. These are as follows:

- 1. Essential cookies
- 2. Non-Essential Cookies

## **Essential cookies**

Essential cookies are necessary for the functionality of a website and are necessary to provide an online service or transactions. These cookies are also required for the transmission of communications over the website.

### **Non-Essential Cookies**

These cookies are not essential cookies for the functioning of a website or are necessary for providing online services or transactions. Non-essential cookies that don't fall within the definition of essential cookies. Generally, these non-essential cookies are used to analysis your behaviour, advertising trackers or used to display advertisements to you. An example of a non-essential cookie is Google Analytics and Facebook Pixel. Explicit consent must be obtained for the use of non-essential cookies.

# **Cookie Choice**

When choosing a cookie option on the banner of cookie options, the website will be aware of your choice the next time you visit our website, and no banner will be displayed on your next visit.

If you select all-cookies, then both essential cookies and non-essential cookies will be stored on your device.

When you simply select essential cookies, then the website will only use cookies for website functionality and the provision of necessary services.

Selecting non-essential cookies means that you are allowing third party cookies like Google Analytics and Facebook Pixel to access data. It will also allow advertisers to track you and to display advertisements.

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However, if you do not make a choice, then no cookies will be used on the website. Each time you access the website, the "choice" banner will reappear.

## **Cookie updates**

Cookies are updated monthly, and customer and the cookie banner will reappear requesting the customer/visitor to provide fresh consent.

## Clearing cookie history or restricting cookie access

You can restrict cookie access by clicking on the 3 dots on the top right-hand side of browser page (Microsoft Edge & Google Chrome). You can delete your browsing history and cookie history also.

$\leftarrow$ (	Cookies and data stored / Cookies and site data	
	Allow sites to save and read cookie data (recommended)	
	Block third-party cookies When on, sites can't use cookies that track you across the web. Features on some sites may break.	
	Preload pages for faster browsing and searching Uses cookies to remember your preferences, even if you don't visit those pages	
	See all cookies and site data	>
	Block	Add
-	You've prevented the following sites from saving and reading cookies on your device.	
J.	No sites added	
	<b>Allow</b> The following sites can save cookies on your device. To prevent these cookies from being cleared on exit, go to <u>Clear browsing data</u> on close.	Add
	<b>Clear on exit</b> To clear all cookies and site data when you close Microsoft Edge, go to <u>Clear browsing data on close</u> .	Add
	<b>Cookies and site data you've temporarily allowed</b> You've allowed the requesting sites to store cookies and site data while visiting the following sites. <u>Learn more</u>	

On mobile phones, you can go into setting of your phone and the name of the browser that you use, iPhone Safari, and delete your history and cookies from your phone. Once you

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delete history and/or cookie history, a website no longer has access to your personal information.

# Specific Types of Cookies GCC uses and why they are used

GCC classifies its cookies as follows:

- (a) Necessary/Essential Cookies
- (b) Preference Cookies
- (c) Statistics Cookies
- (d) Marketing Cookies
- (e) Unclassified Cookies.

Details of the types of cookies, referred to above, is set out at Schedule 1 of this policy.

### **Necessary Cookies**

Necessary cookies are essential cookies. There 8 necessary cookies used on GCC website. Each one has is for a specific purpose. You can find the details in the schedule below. However, for transparency purposes, an example of a type of cookie, its use and expiry period are set out below.

The name of the cookie use is 1.Gif. Cookiebot provide the cookie, and it used by GCC to count the number of sessions to the website. It is necessary to for consistent management platform (CMP) so that GCC an optimise product delivery. The data is only held for the period that a customer/visitor is on our website.

## **Preference Cookies**

Preference cookies are used to allow GCC to enable a website to remember information that changes the way the website behaves or looks. An example is where a customer wishes to change the language to Irish.

GCC only use one preference cookie on its website. The name of the cookie provider is Acast Lang. Acast provide the cookie and set out above, it to provide language preference for the customer/visitor. This cookie does not have an expiry time and is constantly in use.

### **Statistics Cookies**

A statistics cookies collect anonymised data on customer to GCC website. GCC uses these cookies to help website owners to understand how customerinteract with websites. Ther are 6 statistical cookies used by GCC.

An example of a statistical cookie \_gid and the provider is Google. This cookie creates an unique ID and this Id generates statistical data on how a visitor/customer uses the GCC's website. This cookie expires 1-day after use.

### Marketing cookies

Marketing cookies used by GCC can track customer' information across websites that they have access. These cookies seek to provide advertisements that are relevant and engaging for individual users. Publishers and third-party advertisers have access to these cookies as the personal data is more valuable.

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There are 24 marketing cookies on GCC's website. An example of a marketing cookie is Requests. The provider of the cookie is Youtube. This cookie is used to track a visitor/customers' interactions with embedded content. Once the customer/visitor closes the page, the cookie ceases to collect data.

## **Unclassified cookies**

These are cookies that have not been classified by GCC. We are in the process of classifying them. This policy will be updated when these cookies are classified but you can review them at schedule 1.

## **Preference on Website**

When a customer/visitor to GCC's website, they will have the option of selecting their preferred cookies. Our cookies banner is set out below.

63	This website u	ises cookies				
We use cookies to provide necessary features and to analyse our traffic.						
Use	necessary cookies only	Allow selection	Allow all cookies			
S Neces	sary 🗹 Preferences 🗹 Stat	tistics 🗌 Marketing	Show details 🐱			

# Contact

If you have any queries, questions, concerns or you wish to invoke your GDPR rights, please contact <u>dpo@galwaycity.ie</u>

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# Schedule 1

Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

Name	Provider	Purpose	Expiry	Туре
1.gif	<u>Cookiebot</u>	Used to count the number of sessions to the website, necessary for optimizing CMP product delivery.	Session	Pixel
cf_bm	<u>Vimeo</u>	This cookie is used to distinguish between humans and bots. This is beneficial for the website, in order to make valid reports on the use of their website.	1 day	HTTP
_cfuvid	<u>Vimeo</u>	Pending	Session	HTTP
sharethis_cookie_test	<u>Sharethis</u>	This cookie determines whether the browser accepts cookies.	Session	HTTP
CMSSESSID#	www.galwaycity.ie	Preserves users states across page requests.	Session	HTTP
CookieConsent	<u>Cookiebot</u>	Stores the user's cookie consent state for the current domain	1 year	HTTP
PHPSESSID	www.galwaycity.ie	Preserves user session state across page requests.	Session	HTTP
YII_CSRF_TOKEN	www.galwaycity.ie	Ensures visitor browsing- security by preventing cross-site request forgery. This cookie is essential for the security of the website and visitor.	Session	HTTP

Preference cookies enable a website to remember information that changes the way the website behaves or looks, like your preferred language or the region that you are in.

Name	Provider	Purpose	Expiry	Туре
AcastLang	<u>Acast</u>	This cookie is used to determine the preferred language of the visitor and sets the language accordingly on the website, if possible.	Persistent	HTML

Statistic cookies help website owners to understand how visitors interact with websites by collecting and reporting information anonymously.

Name	Provider	Purpose	Expiry	Туре
_ga	<u>Google</u>	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	2 years	HTTP

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Name	Provider	Purpose	Expiry	Туре
_gat	<u>Google</u>	Used by Google Analytics to throttle request rate	1 day	HTTP
_gid	<u>Google</u>	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	1 day	HTTP
collect	<u>Google</u>	Used to send data to Google Analytics about the visitor's device and behavior. Tracks the visitor across devices and marketing channels.	Session	Pixel
vuid	<u>Vimeo</u>	Collects data on the user's visits to the website, such as which pages have been read.	2 years	HTTP
td	<u>Google</u>	Registers statistical data on users' behaviour on the website. Used for internal analytics by the website operator.	Session	Pixel

Marketing cookies are used to track visitors across websites. The intention is to display ads that are relevant and engaging for the individual user and thereby more valuable for publishers and third party advertisers.

Name	Provider	Purpose	Expiry	Туре
_ga_#	<u>Google</u>	Used to send data to Google Analytics about the visitor's device and behaviour. Tracks the visitor across devices and marketing channels.	2 years	HTTP
#-#	<u>YouTube</u>	Pending	Session	HTML
iU5q-!O9@\$	<u>YouTube</u>	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	Session	HTML
LAST_RESULT_ENTRY_KEY [x2]	<u>YouTube</u>	Used to track user's interaction with embedded content.	Session	НТТР
nextld	<u>YouTube</u>	Used to track user's interaction with embedded content.	Session	HTTP
requests	<u>YouTube</u>	Used to track user's interaction with embedded content.	Session	HTTP
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Name	Provider	Purpose	Expiry	Туре
yt.innertube::nextld	<u>YouTube</u>	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	Persistent	HTML
ytidb::LAST_RESULT_ENTRY_KEY [x2]	<u>YouTube</u>	Used to track user's interaction with embedded content.	Persistent	HTML
YtldbMeta#databases [x2]	<u>YouTube</u>	Used to track user's interaction with embedded content.	Persistent	IDB
yt-remote-cast-available [x2]	<u>YouTube</u>	Stores the user's video player preferences using embedded YouTube video	Session	HTML
yt-remote-cast-installed [x2]	<u>YouTube</u>	Stores the user's video player preferences using embedded YouTube video	Session	HTML
yt-remote-connected-devices [x2]	<u>YouTube</u>	Stores the user's video player preferences using embedded YouTube video	Persistent	HTML
yt-remote-device-id [x2]	<u>YouTube</u>	Stores the user's video player preferences using embedded YouTube video	Persistent	HTML
yt-remote-fast-check-period [x2]	<u>YouTube</u>	Stores the user's video player preferences using embedded YouTube video	Session	HTML

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Name	Provider	Purpose	Expiry	Туре
yt-remote-session-app [x2]	YouTube	Stores the user's video player preferences using embedded YouTube video	Session	HTML
yt-remote-session-name [x2]	<u>YouTube</u>	Stores the user's video player preferences using embedded YouTube video	Session	HTML
LogsDatabaseV2:V#  LogsRequestsStore	<u>YouTube</u>	Pending	Persistent	IDB
PREF	<u>YouTube</u>	Registers a unique ID that is used by Google to keep statistics of how the visitor uses YouTube videos across different websites.	8 months	HTTP
remote_sid	<u>YouTube</u>	Necessary for the implementation and functionality of YouTube video-content on the website.	Session	HTTP
ServiceWorkerLogsDatabase#SWHealthLog	<u>YouTube</u>	Necessary for the implementation and functionality of YouTube video-content on the website.	Persistent	IDB
TESTCOOKIESENABLED	<u>YouTube</u>	Used to track user's interaction with embedded content.	1 day	HTTP
VISITOR_INFO1_LIVE	<u>YouTube</u>	Tries to estimate the users' bandwidth on pages with integrated YouTube videos.	180 days	HTTP
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Name	Provider	Purpose	Expiry	Туре
VISITOR_PRIVACY_METADATA	<u>YouTube</u>	Stores the user's cookie consent state for the current domain	180 days	HTTP
YSC	<u>YouTube</u>	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	Session	HTTP

Unclassified cookies are cookies that we are in the process of classifying, together with the providers of individual cookies.

Name	Provider	Purpose	Expiry	Туре
filegator	www.galwaycity.ie	Pending	Session	HTTP
LS-BGNFEUWBBBYAHESZ	www.galwaycity.ie	Pending	Session	HTTP
LS-ITLUHQPCLASUHZSL	www.galwaycity.ie	Pending	Session	HTTP
LS-JWWZACSUFDKFVZDB	www.galwaycity.ie	Pending	Session	HTTP
LS-VSRNBLSNSDGCBGXR	www.galwaycity.ie	Pending	Session	HTTP

Cookie declaration last updated on 5/1/24 by Cook

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